MAR 0 9 2005

THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant Applicant Merrow et al.

Serial No.

09/945,282

Filing Date:

August 31, 2001

Title: SPEECH RECOGNITION METHOD AND SYSTEM FOR DETERMINING THE STATUS OF AN ANSWERED TELEPHONE DURING THE COURSE OF AN OUTBOUND

TELEPHONE CALL

Art Unit:

2697

Examiner:

Elahee, Md S

Docket No.

57622-048 (ELZK-8)

CERTIFICATE OF MAILING (37 C.F.R. 1.8(a))

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AMENDMENT "C"

Introductory Comments

This response is in reply to the non-final Office action of August 25, 2004.

The applicants request reexamination and reconsideration of the subject application in view of the following:

Amendments to the Specification, beginning on Page 2 of this response;

Amendments to the Claims, beginning on Page 4 of this response; and

Remarks, beginning on Page 18 of this response.

03/10/2005 DEMMANU1 00000036 09945282

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